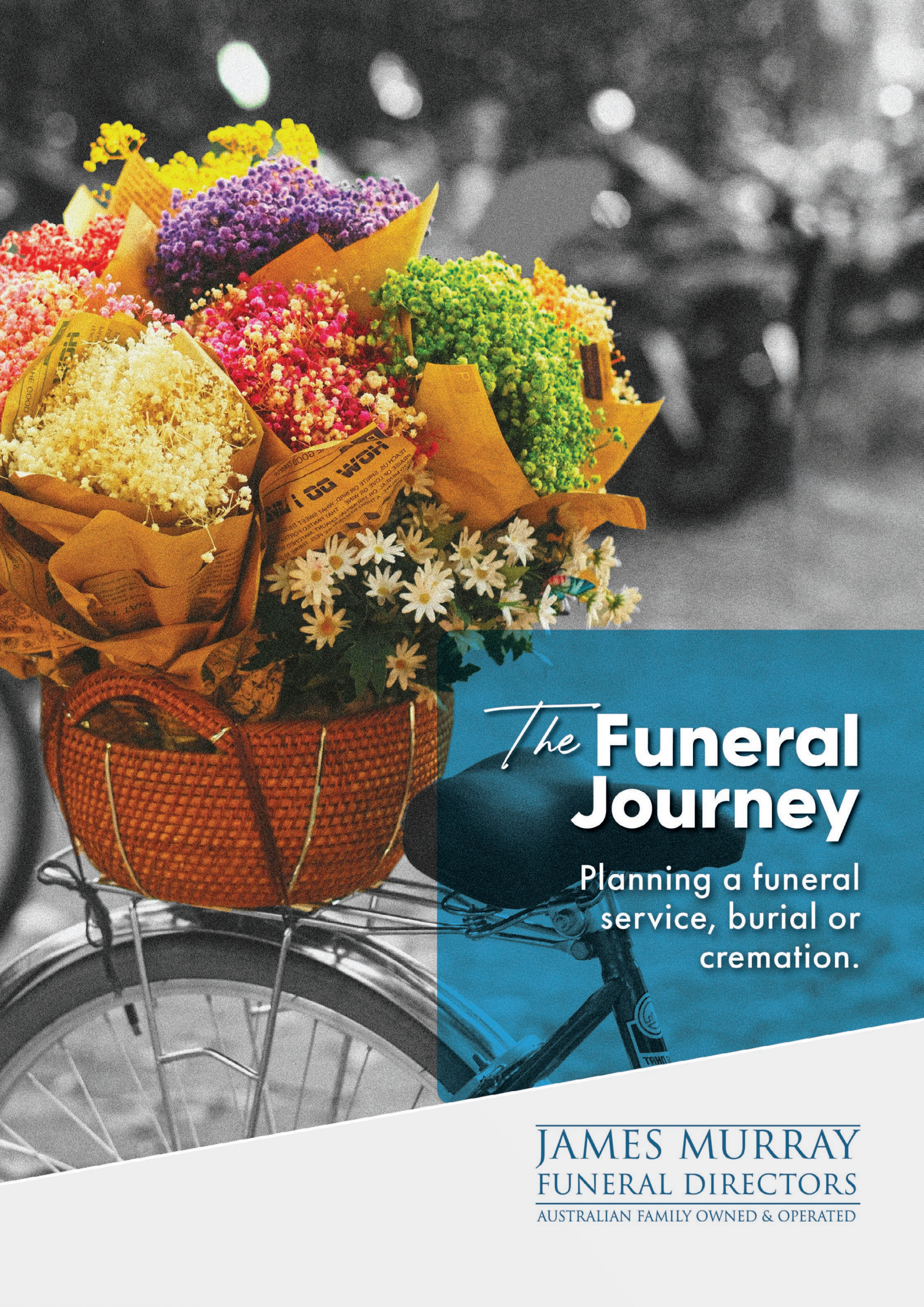




The Funeral Journey

Planning a funeral service, burial or cremation.

JAMES MURRAY
FUNERAL DIRECTORS
AUSTRALIAN FAMILY OWNED & OPERATED

Arranging a funeral can be overwhelming, so we've divided this guide into (5 clear stages) to provide the right information when you need it.

1.

Planning Ahead

- This is the time to get your affairs in order
- Record your wishes and any other information
- Plan the details of your funeral service
- Protect your family and yourself from rising funeral costs

2.

Time of Death

- Contact James Murray for immediate guidance
- We will guide you through the transfer of your loved one into our care
- Our staff will contact you to begin the process of arranging the service
- Our staff will be available to support and guide you through the funeral arrangement and service

3.

Funeral Arrangement

- There is no need to rush when planning a funeral
- Most funerals take place 5-10 days after death
- Carefully collect required information in advance of the arrangement
- Consider clothing, music and photos before the arrangements are made
- Consider where and when to meet
- Think about whether you want a burial or cremation
- Consider whether you would like a religious or non-religious service
- Consider who will come to make the arrangements with you

4.

Funeral Service

- Communication with your celebrant or clergy to plan the structure of the service
- Inform family and friends of the service time and location
- Write and practice the eulogy

5.

After the Funeral

- The death certificate is usually received within 3 weeks after the funeral service
- In the case of cremation, ashes are generally available 48 hours after the cremation takes place
- Liaise with the crematorium or cemetery to organise any memorialisation such as: plaques or urns

Our Philosophy

**"We don't just plan funerals
- we care for people,
with compassion and
dignity, every step
of the way."**

Complete Transparency

Several factors can affect the cost of a funeral, making each service unique. We're here to help explain the factors that influence the final price.

**Prices include GST*

Our pricing is divided into two: 'essential care' and 'extras'.

Essential Care includes the necessary services to carry out a funeral.

Personalised Extras may include options such as a celebrant, catering, floral arrangements, and unique design touches tailored to your wishes. The decision between burial or cremation also influences the final cost. Our goal is to offer clear, transparent guidance to support meaningful choices that honour your loved one while respecting your budget.

Professional Service Fee - Single Location

\$3,960

This fee covers the complete planning, coordination, and delivery of a funeral service held at a single venue. Your dedicated funeral arranger will guide you through the process and liaise with third parties such as clergy or celebrants, florists, caterers, and newspapers. Our experienced team is available 24 hours a day, 7 days a week to respond to your enquiries and provide support. We will manage all administrative and legal requirements, including the necessary cremation paperwork, doctor's certificates, and registration of death. A personalised tribute will be created for our memorial webpage. On the day, our staff will attend and coordinate all aspects of the funeral service. The fee also includes access to our purpose-built facilities.

Professional Service Fee - Dual Location

\$4,510

Includes all elements of the single location service, with additional coordination and staffing to support services held across two venues, such as a chapel and cemetery, or a church and a committal at crematorium.

Memorial Service Planning Fee

\$2,310

Applies when a cremation or burial is held privately, followed by a memorial service. Covers planning, staffing, venue setup, third-party liaison, tribute creation, and A/V support'

Mortuary Care and Coordination

\$1,650

This fee ensures the safe and dignified transfer and care of your loved one, using a specialised transfer vehicle, available at any time. Your loved one will be cared for in our accredited mortuary facility, where our experienced team will perform all necessary preparations. Additionally, this fee includes the use and operation of funeral vehicles and essential equipment on the day of the funeral.

Essential Care Fees

Transfer of Your Loved One Into Care

- During Business Hours **No Fee**
- After Hours **\$550.00**
- Outside of Service Area **P.O.A**

Coffins & Caskets

- Cremation Coffin to Craftwood **\$715.00 - \$3,630.00**
- Environmental **\$3,850.00 - \$4,400.00**
- Solid Timber **\$4,290.00 - \$7,590.00**
- Solid Metal Caskets - From: **\$8,800.00**
- Oversize or Non-standard Coffins **P.O.A**

Cemetery & Crematorium Fees

- Burial Plot (GST Not Applicable) **As Charged**
- Government Burial Levy **\$171.60**
- Interment Fees **As Charged**
- Cremation Fees **As Charged**
- Government Cremation Levy **\$45.10**
- Government Cremation Interment Levy **\$69.30**

The Interment Services Levy is a charge applied to interment services to fund Cemeteries and Crematoria NSW (CCNSW). The levy is applied at the time the interment service is provided.

Levies are charged in addition to listed prices, including for non-attendance cremation.

Service Venue

- Funeral Home Chapel - Included **\$330 - Double Service**
- External Service Venue of Choice **As Charged**

Legal Documents

- Official Death Certificate from Births Death & Marriages (No GST) **\$56.00**
- Registered Postage **\$11.00**
- Attending Practitioner - From: **\$110.00**
- Cremation Permit - From: **\$110.00**

Personalised Extras

Viewing

- 30 min viewing funeral home chapel (business hours). **No Fee**
- 1 Hr Viewing Funeral Home Chapel (After Hours) **\$330 First Hour**
\$220 - Additional Time / Hr
- Viewing Prior to Service **No Fee**
- Viewing Separate to Funeral Service - External Venue **\$715**

Mortuary Care

- Full Embalm **\$1760.00**
- Temporary Preservation **\$660.00**
- Mortuary Storage Per Week (If storage required beyond 14 days) **\$330.00**

Officiation

- Clergy/ Celebrant **As Charged**

Media & Personalisation

- Memorial Book **\$88.00**
- Order of Service Booklets - From **\$2.20e**
- Tribute Slideshow **\$110.00**
- Musician & Vocalist **As Charged**
- Photography & Videography **As Charged**
- Livestream **Chapel no fee, External venues as charged**

Floral Tributes

As Charged

Catering

- Belford Room Hire **\$220.00, Per Head Catering - As Charged**

Service Surcharges

- Saturday Funeral Service **\$1760.00**
- Sunday Funeral Service **\$1980.00**
- Receive & Conduct **\$2310.00**

Non-attended Services (excluding Govt. levies)

- Cremation **\$3630.00**
- Burial (excl. burial fees) **\$4400.00**

Our Service Partners

Our company has established strong corporate relationships with a diverse range of industry leaders, collaborating on innovative solutions and strategic initiatives. We take pride in working closely with the organizations listed below to drive mutual growth and shared success.



****AMAR Repatriations***

A leader in global funeral repatriation, AMAR provides professional coordination and transportation of deceased persons to and from Australia, with meticulous care and cultural sensitivity.



****Australian Funeral Plan***

Giving peace of mind to families across the country, Australian Funeral Plan allows individuals to plan ahead—financially and personally—ensuring their wishes are fulfilled and easing the burden on loved ones.



****National Monuments***

Specialising in the design and creation of enduring granite headstones, plaques, and memorials, National Monuments supports families in crafting timeless tributes that reflect love, heritage, and memory.



****National Urns***

We offer a thoughtfully curated range of quality cremation urns, keepsakes, and scattering vessels—designed to honour the individuality of each loved one and suit a variety of tastes and traditions.

Our Core Values.

- 1) **PUT PEOPLE FIRST**
Take care of staff and suppliers, they will take care of our client families.
- 2) **GO THE EXTRA STEP**
Take actions that build lasting connections and loyalty.
- 3) **FOSTER A TEAM APPROACH**
Work calmly as a team across all areas of the company.
- 4) **SOLID BUSINESS INTEGRITY**
How we do business is as important as the business itself.

JAMES MURRAY
FUNERAL DIRECTORS
AUSTRALIAN FAMILY OWNED & OPERATED

